



THE COMMONWEALTH OF MASSACHUSETTS
MILITARY DIVISION
THE ADJUTANT GENERAL'S OFFICE

02-26

3 October 2002

Additional Customers Service Hours (PARC)

SUBJECT: Additional Customer Service Hours Personnel Automated Records Center (PARC)

1. The Personnel Automated Records Center (PARC) normal hours of operation are 0700-1700, Tuesday through Friday. The PARC is closed for maintenance and training every Thursday. Due to the upcoming Qualitative Retention Board (QRB) and Selective Retention Board (SRB), record reviews will be conducted by appointment only.
2. In addition to the normal duty hours, the PARC will provide extended hours on Thursday evenings, and appointments can be scheduled during the weekends of 2-3 Nov 02, 7-8 Dec 02, 1-2 Feb 03, again by appointment only.
3. To schedule an appointment with the PARC call 1-888-301-3103, Ext 6589 or 6792.

FOR THE ADJUTANT GENERAL:

J. F. DALEY
COL, IN
Deputy Chief of Staff Personnel

DISTRIBUTION:

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